



Mail Call Couriers Trusted Us to Design a Mobile Fleet Management Solution

Exigo Tech helped Mail Call Couriers create a secured BYOD environment with a reliable mobile application that helped them manage different operations efficiently.

Mail Call Couriers were Able to Conclude their Core Activities Efficiently with a Mobile Application Developed by Exigo Tech

In the recent years, we have seen a pivotal change in the way traditional courier companies do business. This enforced change is due to the way technology has enabled businesses today to manage their core activities process more efficiently. The usual issues are often exposed at OH&S, driver management, job management and the underlying devices used to operate. These issues directly or indirectly impact the organisation's cost of operations. To resolve these concerns, team at Mail Call Couriers wanted to utilise latest mobile technologies to bring efficiencies in their business.

The Business Need

1. Replace the current bulkier traditional hardware devices with smart phones
2. Implement BYOD (bring your own device) policy reducing the overall expenditure on physical devices
3. Provide cross platform mobility solutions on iOS, Android and Windows which integrates with their existing ERP solution
4. Build a scalable system which can manage their seasonal influx and ongoing business growth plans
5. Implement security layers for data sovereignty
6. Implement required OH&S
7. Improve driver experience

The Solution

Using design thinking, teams at Exigo Tech and Mail Call Courier's together engaged in solving complex problems with a solution focused approach resulting in innovation and effective strategy development leading to organisational change.



Enterprise Mobility Solution



Integration with internal system



Driver connectivity



OH&S

Technology Used



APPLE



Windows



ANDROID

Business Benefits

A successful implementation of an Enterprise Mobility Solution fulfilled Mail Call Couriers business objectives like increased operational efficiencies, improved user experience, safety and security also, resolving their operational issues.

01

38% reduction in calls between driver and support centre

02

Half a million \$ saved in operational costs

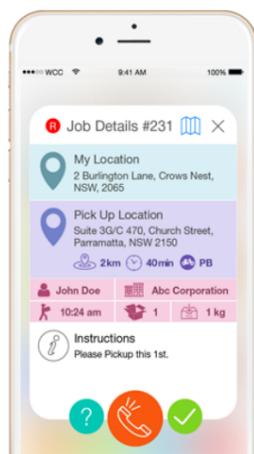
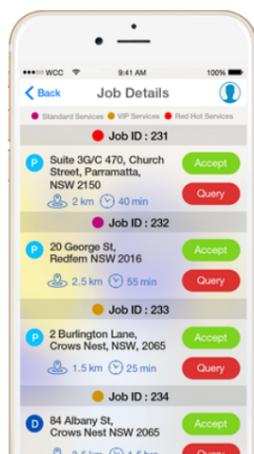
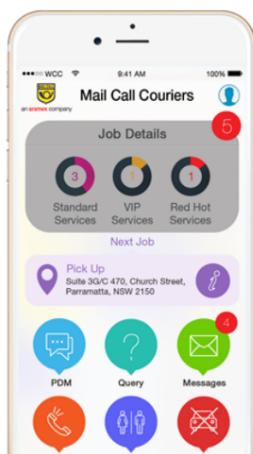
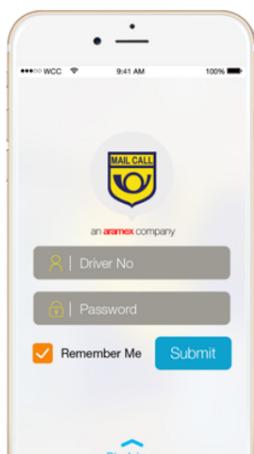
03

Increased organisational efficiency

04

Reduced OH&S liabilities

Snap shots



EXIGOTECH
TECHNOLOGY MADE SIMPLE

**Collaborate with us to accelerate
your business growth!**

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